

Satisfactory Academic Progress:

Frequently Asked Questions

What is Satisfactory Academic Progress (SAP)?

Satisfactory Academic Progress is an academic policy that all students must meet to maintain good academic standing throughout their time at CSU – Global. Students are evaluated for SAP at the end of every trimester. SAP is also a graduation requirement.

How is Good Academic Standing Measured?

To maintain good academic standing **undergraduate** students are required to have a 2.0 Cumulative GPA, a 67% course completion rate and are required to complete their program within the maximum time frame.

To maintain good academic standing **graduate** students are required to have a 3.0 Cumulative GPA, a 67% course completion rate and are required to complete their program within the maximum time frame.

Cumulative Grade Point Average (GPA)

GPA is calculated by the number of quality points you receive from your earned letter grade.

Letter Grade	Percentage	Quality Points
A	95.0 - 100.0%	4.00
A-	90.0 - 94.9%	3.67
B+	86.7 - 89.9%	3.33
B	83.3 - 86.6%	3.00
B-	80.0 - 83.2%	2.67
C+	75.0 - 79.9%	2.33
C	70.0 - 74.9%	2.00
D	60.0 - 69.9%	1.00
F	59.9% or below	0.00

Course Completion Rate

of credits earned/# of credits attempted

A credit is considered attempted if a grade of F or W is earned

Maximum Time Frame

Students are required to complete their program within 150% of maximum time to completion (150% x Total # of credits for program = Total # of attempted credits allowed).

Undergraduate students are required to complete their program within 150% of the maximum time to completion (150% x 120 credit hours = 180 attempted credit hours)*Check the student policies and academic catalog to confirm the total number of credit hours required for your program.

Graduate students their program needs to be completed within 54 attempted credit hours (150% x 36 credit hours = 54 attempted credit hours) *Check the student policies and academic catalog to confirm the total number of credit hours required for your program.

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When is Good Academic Standing evaluated?

Good academic standing is evaluated at the end of every trimester. If a student does not meet good academic standing at the end of a trimester they then move into a SAP academic hold.

What if I do not meet Good Academic Standing?

If a student does not meet good academic standing at the end of a trimester then they will move in to a SAP academic hold. There are three academic holds that students can be placed in if they do not meeting good academic standing.

SAP Warning is the first academic hold. Students are given 1 trimester to return to good academic standing. In SAP Warning students are still eligible for Federal Financial aid/title IV funding. If a student does not return to good academic standing at the end of their warning period they move into probation.

SAP Probation is the second academic hold. Students have to appeal to continue to take courses. Students are no longer eligible for Financial aid during the SAP Probation hold. However, in the case a student had a documented extenuating circumstance that occurred during their SAP Warning period they can appeal their Financial aid eligibility (It's important for students to plan for alternative financing during this time). If approved to continue to take courses in SAP Probation students are given 1 to 2 trimesters to return to good academic standing. If a student does not return to good academic standing at the end of their probation period they move into suspension.

SAP Suspension is the third and final academic hold. When a student moves into SAP Suspension they are required to take a break of 1 trimester. Students can then submit an appeal request to continue to take courses. In this academic hold students are not eligible for Federal Financial aid (It's important for students to plan for alternative financing during this time). If approved to continue to take courses students are given 1 to 2 trimesters to return to good academic standing. This academic hold is the last opportunity in which a student has to return to good academic standing.

How do I Return to Good Academic Standing?

The first step to resuming good academic standing is to identify where you are not meeting good academic standing. Three points to check:

- Cumulative GPA:** If you're below the minimum cumulative GPA requirements the quickest way to bring your GPA up is to retake any courses that you not successfully passed.
- Course Completion Rate:** Successfully complete the required number of credit hours to bring your course completion rate back up to a 67% *Withdrawing from a course will negatively impact your course completion rate. Prior to withdrawing from a course check with your student advisor to ensure it will not negatively impact your course completion rate.
- Maximum Time Frame:** If you are approaching the maximum time frame (Undergraduates 180 attempted credit hours - Graduate 54 credit hours)* in which to complete your program reach out to your student advisor or the office of student success to identify the best academic plan.

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*Check the student policies and academic catalog to confirm the total number of credit hours required for your program.

Does a SAP Academic Hold affect my Financial Aid/Title IV eligibility?

SAP is an academic policy but it is also an eligibility requirement for Financial aid/Title IV funding. A student's failure in not meeting good academic standing at the end of their warning period may result in their financial aid eligibility being suspended. A student may appeal their Financial aid eligibility during their Probation period if there was a documented extenuating circumstance that occurred during their warning period. It's important to note that students will most likely need to seek alternative financing options during their probation timeframe.

What Alternative Financing Option is available when my Financial Aid/Title IV Eligibility is Suspended?

Pay out of pocket:

Students who choose to pay out of pocket during a Probation/Suspension period need to have a payment of 50% of their tuition for the term paid by the 1st day of the term and the additional 50% of tuition paid no later than 30 days into the term. (This applies to all terms in which a student is in probation or suspension).

Non-Federal/Private Loans:

Students may also use non-federal/private loans as a means of alternative financing. CSU-Global does not recommend any one private loan lender over another. If you're not sure of your loan options it is recommended to start with your local bank, credit union, or private education loans (see link below).

Private Education Loans: <https://studentaid.ed.gov/sa/types/loans/federal-vs-private>